Tender procurement:
Title: Supply and Installation of Underground Waste Container System and Smart Waste Tracking System
Publication Reference: BSB00825-PP2-SUP-02

Questions and Answers

No	Question	Answer
1	Please clarify whether the Digital Waste Management Software may be provided as a cloud-based/SaaS solution, accessible by Kırklareli Municipality via web interface, instead of installation on an on-premises server of the Municipality. If an on-premises installation is required, please clarify whether the necessary server infrastructure will be provided by the Municipality or shall be included in the Contractor's scope.	Kırklareli Municipality will provide its own server infrastructure for the installation and operation of the Digital Waste Management Software.
2	According to the tender documents, a 1-year Contractor's warranty and a 2-year Manufacturer's warranty are required for the equipment, both starting from the date of Provisional Acceptance. However, the required licence/subscription period for the software to be provided under the project is not clearly specified. Could you please clarify whether the required licence /subscription period for all software included in Lot 2 shall be 1 year or 2 years from the date of Provisional Acceptance?	According to the Special conditions of the Supply contract for LOT 2 the licence/subscription period for all software shall remain valid for 5 years after the final acceptance of the equipment.
3	Please clarify whether the SIM cards and GSM/GPRS/mobile data subscriptions required for the 18 fill-level sensors and vehicle-mounted tablets shall be provided and paid for by the Contractor or by the Municipality. If they are within the Contractor's scope, please specify the required subscription/service period.	The required SIM cards and GSM/GPRS/mobile data subscriptions shall be provided and paid for by Kırklareli Municipality.

Contracting auhtority: Municipality of Kirklareli, Türkiye
Date: 12.11.2026